

Carlos Castillo

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EDUCATION, COURSES & CERTIFICATIONS

RMIT University, Melbourne, Australia	2017 - 2018
Master of Data Science	
University Escuela Colombiana de Ingenieria, Bogota, Colombia	2004 - 2010
Bachelor of Industrial Engineering	

TECHNICAL SKILLS

- Competent (< 2 year): Python, R, Unix, Git, Tableau, Power BI, Machine Learning, Data modelling.
- Proficient (2 – 4 years): SQL, Excel, Microsoft Tools, Data Visualization, Data Analysis, Data Cleaning.

RELEVANT EMPLOYMENT HISTORY

IBM, Colombia	Jan 2013 – Apr 2015
<i>Program Manager & Data Analyst</i>	
<ul style="list-style-type: none">• Combined role responsible for the management of the Storage Server Warranty Program in Latin-America and for the data analysis of the Worldwide Storage Server Warranty Program.• Gathered, extracted & manipulated raw data from multiple databases using SQL.• Transformed data into reporting solutions & insights.• Designed a technical indices model for all the Storage products using textual, numeric, graphical and other visualisation methods with SQL and Microsoft Excel.	
IBM, Colombia	Jan 2012 – Jan 2013
<i>Financial Analyst TSS (Technical Support Services)</i>	
<ul style="list-style-type: none">• Supported the Financial Manager by controlling the Business Revenue.• Controlled unit accounts to ensure a properly financial close using SQL.• Designed and communicated monthly status reports for the management team, which helped to control the financial status using SQL and Microsoft Excel.	
IBM, Colombia	Aug 2010 – Dec 2011
<i>Data Analyst TSS (Technical Support Services)</i>	
<ul style="list-style-type: none">• Designed and communicated operational metrics to the management team using SQL and Microsoft Excel.• Organized team meetings and communicated the metrics to review the Key projects health.• Identified, analysed, and interpreted trends or patterns in complex data sets with use of SQL and Microsoft Excel.	
IBM, Colombia	Jan 2010 – Jul 2010
<i>IT Support Intern (Technical Support Services)</i>	
<ul style="list-style-type: none">• Supported the Project Managers updating Cost templates.• Designed a project at IBM to take care of the environment.	
Pegasus Healthcare, Melbourne, Australia	Nov 2018 - Present
<i>Product Representative</i>	
About Life - Sydney, Australia	Oct 2015 - Oct 2017
Grocery Manager & Purchasing Officer	